



Job Title: Bartender

Reports To: Shark Shack Lead / Park Supervisor
Status: Non-Exempt
Work Status: Seasonal / Part-time
Department: Shark Shack Dept.
Location: South Carolina / Florida

Summary

The Shark Shack Bartender will have a passion for Shark Wake Park and the mission to build and operate some of the best family-friendly water sports and obstacle island parks in the world. This position will provide exemplary customer service, follow all government guidelines for alcohol sales, and report equipment issues. This person is a team player with a positive attitude who is also energetic and enthusiastic.

Expected Hours of Work

Days and hours of work will be scheduled but hours **must be flexible**. Weekend & Holiday work is required.

Essential duties and responsibilities include the following. Other duties may be assigned.

- Daily opening and closing duties
- Customer Service
 - General understanding and knowledge of SWP policies and procedures, pricing, activities, programs, special events and general information
 - Able to answer on-site customer questions and provide participants with a positive experience
- Shark Shack Sales
 - Understanding of POS System – knowledge of general electronics
 - Facilitate majority of on-site daily food and beverage sales through Shark Shack
 - Understanding of SWP alcohol policies, safe serving practices, legal drinking restrictions and general food and beverage safety measures
- Daily & Scheduled Cleaning
 - Responsible for daily and scheduled bar cleaning
 - Interior: Shark Shack Building, floors, coolers, machines, storage, shelves, etc.
 - Etc.: Patio, Shark Shack upper level

Competencies

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|--------------------------|------------------------|--------------------------|
| • Accountability | • Delegation | • Organizational Support |
| • Adaptability | • Dependability | • Planning/Organizing |
| • Attendance/Punctuality | • Innovation | • Professionalism |
| • Change Management | • Interpersonal Skills | • Safety and Security |
| • Collaboration | • Judgement | • Self-Awareness |
| • Customer Focus/ | • Leadership | |
| Customer Service | | |



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Technical

- Experience with Microsoft Office Applications (Word, Excel, Outlook)
- Experience with POS software preferred.

Education and Experience

- Must be 21 years of age
- Experience in hospitality, customer service, food & beverage preferred
- Experience working with children
- Responsible, mature, team player, social, energetic, friendly
- Able to stand for long durations
- Completes in-house training:
 - SWP In-Service Training (2 hours)
 - Completed General SWP Training (3-5 hours)
 - In depth understanding of SWP activities, operating policies & procedures, activities, programs, pricing, specific details, and information
 - View and sign-off on the company harassment video within 5 days of start date.
 - View and/or attend training on our Illness & Injury Prevention Program and the Workers Compensation Managed Care Program
- Successfully completes a 30-day introductory period in South Carolina
- Successfully completes a 90-day introductory period in Florida

Certificates, Licenses, other

- Clean and clear drug screening
- Clean and clear background check
- Complete TIPs Certification

Tools & Equipment Used

- Hand tools, electric tools, and other associated equipment used in the parks and recreation structures, bar and restaurant facilities, and projects.

Language Ability

Ability to read and comprehend simple instructions, short correspondence, and memos in English. Ability to write simple correspondence. Ability to effectively present information in one-on-one and small group situations to other employees of the organization. Ability to prioritize tasks according to Operations plan. Knowledge of Spanish is a plus but not mandatory.

Work Environment

While performing the duties of this job the employee is occasionally exposed to wet conditions and toxic or caustic chemicals, inclement weather, bright sunshine, potentially hazardous conditions on lakes, regularly required to lift objects weighing up to 50 pounds, push, pull, use a wide variety of tools, lift, and climb up and down. The noise level of this position will be from moderate to loud, dependent upon the area and type of work being performed. Appropriate PPE to be worn when necessary.



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Physical Demands

The physical demands described here are representative, but not all-inclusive, of those that must be met by an employee to successfully perform the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions. The employee is regularly required to use hands, handle, or feel. The employee is required to stand; walk; sit; reach with hands and arms; stoop, kneel, crouch, or crawl and talk or hear. Must be able to lift and/or carry 50 pounds. The vision requirements include close vision, distance vision, peripheral vision, depth perception and ability to adjust focus.

Signatures

This job description has been approved by all levels of management:

Manager _____ Date _____

DOO _____ Date _____

CONCLUSION

The above statements are intended to describe the general nature and level of work being performed by the person assigned to this position. This is not an all-inclusive list of responsibilities, duties, and skills required of personnel. Further, this job description is not intended to limit or in any way modify the right of any supervisor to assign, direct, and amend the work of any employee under their supervision. I understand that employment is at the will of the employer and either the employer or the employee may terminate the employment with or without cause at any time.

I have received, reviewed, and fully understand the Job Description. I further understand that I am responsible for the satisfactory execution of the essential duties and responsibilities as listed herein.

Employee Signature:	Date Signed:
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